Homeless Prevention & Response System

GENERAL MEMBERSHIP MEETING

July 23, 2020
4:30pm – 6:00pm
Welcome!
General Membership Meeting

Agenda

• Logistics Reminder (recording in progress)
• Membership Meeting Welcome
• Introduction to ACEH
  • ACEH Staff Overview
  • Governance Changes & Updates
• HPRS Advisory Council Overview
  • Review 2020-2021 Advisory Council Roster
• Anchorage Gap Analysis and 2021 Community Priorities
• Update on AO-2020-66
• Member/Public Comment (Pre-Registered and Submitted Only)
• Closing Remarks/Adjournment
Welcome Members!

Organizations

A.A.A.A. Four A's
Access Alaska Inc.
Alaska Behavioral Health
Alaska Community Integrity
Alaska Housing Finance Corporation
Alaska Legal Services Corporation
Anchorage Communal Homeless Village
Anchorage Health Department
Anchorage Housing Initiatives
Anchorage Public Library
Anchorage School District
AWAIC
Bean's Café Inc
Catholic Social Services (CSS)
Choices Inc.
Choosing Our Roots
Christian Health Associates
Conceptual Container Designs
Cook Inlet Housing Authority
Covenant House Alaska
Denali Family Services
Disability Law Center of Alaska
Habitat for Humanity
Lutheran Social Services
Mountain- Pacific Quality Health
Municipality of Anchorage
NAMI Anchorage
Neighborworks Alaska
New Hope Compassionate Ministries
Ninestar
Partners for Progress
RuralCap
Shiloh Community Housing Inc
South Central Foundation
The Arc of Anchorage
The Aurora House
UAA College of Health, Division of Population Health Sciences
United Way of Anchorage
Volunteers of America (VOA)

Individuals

Jim Anderson
Nancy Anderson
Lisa Aquino
Steve Ashman
Roger Branson
Nancy Burke
Krystal Campbell
Holly Cannon
Jonathan Cannon
Sharon Chamard
Janet Colón
Judith Conte
Mike Courtney
Judith Crotty
Charles Gorman
Monica Gross
Maureen Haggbloom
Lesa Hollen
Camilla Hussein
Nathan Johnson
John Kim
SJ Klein
Dave Kuiper
Ptrey Lieght
Jacob Lyon
Carlette Mack

Dave Mayo-Kiely
Sid McCausland
Tom Mcgrath
Beverly Metcalfe
Karola Moore
David Moxley
Susan Pearson
Kenny Petersen
Elaine Phillips
Natasha Pineda
Gayle Quinn
Robyn Rehmann
Rosa Salazar
Lisa Sauder
Ruth Schoenleben
Katie Scovic
Marcie Sherer
Trevor Storrs
Sophia Tidler
Leonard Trenton
Niki Tshibaka
Hank Wentz
Beth Wilson
Eric Wohlforth
Meg Zaletel
Anchorage Coalition to End Homelessness

ACEH is the only local network of businesses, non-profits, and community members focused on the prevention and elimination of homelessness in Anchorage.

Where did we begin?

• 2004: ACEH Formed
• 2012: Became an independent 501(c)(3)
• 2013: Became independent fiscal agent
• 2016: Hired first staff person
• 2017: Hired second staff person
• 2018: Partnered in the creation of Anchored Home with the MOA, Rasmuson Foundation and United Way

Where are we at today?

ACEH
Anchored Home
Continuum of Care
Coordinated Entry
HMIS
Youth Homelessness Demonstration Project
Project Homeless Connect
Community Coalition
Advocacy Group
Provider Support
ACEH STAFF

• Jasmine Boyle, Executive Director
• Taylor Donovan, Director of Operations
• Tahnee Conte-Seccareccia, Executive Project Manager
• Melissa Hernandez, Community Liaison
• Stephanie Adler, Program and Grants Manager
• Annie McBride, Coordinated Entry Manager
• Mac Hunter-Lyons, Transition Coordinator
• Dakota Orm, Outreach and Transition Coordinator
• Sarah Drummond, Transition Coordinator
In late 2019, ACEH finalized a three-year strategic plan and underwent a change in governance structure. Today, ACEH has a Board of Directors that oversees ACEH as an organization and an Advisory Council that oversees the Homeless Prevention and Response System.
ACEH Structure 2020

ACEH Board
FOCUS: ACEH Organization
(7 members)

HPRS Advisory Council
FOCUS: CoC Governance
(20 members)

Overall Governance
Financial Management
Strategic Planning
Advocacy
Homeless Response System Funding Advocacy

Continuum of Care Design and Support
Community Needs Prioritization
Coordinated Entry Redesign
HMIS Governance
Built for Zero

Membership
Community Input
Communities of Practice
Technical Assistance
HPRS Advisory Council
“Subject Matter Experts”

• 20 seats comprised of individuals from a variety of sectors & backgrounds
  • Seats reviewed annually by ACEH Board and confirmed by ACEH Membership
  • Single Designated Seat: 1 homeless or formerly homeless person
  • Chair and Vice-Chair have designated seats on the ACEH board for the upcoming year and are expected to serve on both bodies

• Governance Charter
  • Details structure, roles, and charter amendment process
  • Outlines a code of conduct and recusal process
HPRS Advisory Council

• The community planning body and local network that plans and coordinates funding for services and housing to assist homeless individuals and families

• Areas of focus: Community Policies and Procedures
  • Establishing annual community priorities
  • Coordinated entry redesign and performance monitoring
  • Built for zero implementation
  • Anchored home implementation
  • AKHMIS strategic governance and performance monitoring
  • Communications & advocacy content oversight and creation
Advisory Council
Experience Matrix FY20-21

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*Previously served upon ACEH governing body
Confirmation Vote

An electronic poll will be emailed at the end of this meeting to all eligible voting members to cast their vote on the members of the 2020-2021 HPRS Advisory Council.

Survey Responses Due by 5pm Friday (7/24)
Gap Analysis & 2021 Community Priorities
The Advisory Council started with a gap analysis, looking at the data to get a picture of demand, supply, capacity (or our ability to meet demand in a given year), and then the gaps between supply, demand and capacity.

Then, the Advisory Council underwent a prioritization process, ranking interventions to address these gaps and making concrete recommendations for the coming year.
The Advisory Council’s goal is to help Anchorage build a full continuum of evidence-based, cost-effective interventions.
2021 Community Priorities

- **Priority 1: Permanent Supportive Housing, Shelter, and Rapid Rehousing for Single Adults**
  
  Single adult homelessness continues to be the largest area of need, and this gap between demand and capacity is projected to grow. This need can best be addressed by a combination of shelter (or shelter alternatives), Rapid Rehousing, and Permanent Supportive Housing for adults.

- **Priority 2: Prevention, Resource and Referral, and Outreach; Shelter and Rapid Rehousing for Families and Youth & Transition Aged Youth (TAY)**
  
  Preventing or immediately addressing new inflow into homelessness is a significant need particularly during COVID-19. Additionally, increased capacity for shelter and rapid rehousing for families and youth & TAY is necessary to adjust to the economic impacts of COVID-19 and prevent intergenerational homelessness.

- **Priority 3: Diversion; Transitional Housing for all populations; Permanent Supportive Housing for Families & Youth; Housing Interventions for Veterans**
  
  Other interventions have proven effective for specific subpopulations and should be scaled up to meet demand.
Permanent Supportive Housing (PSH)

Permanent Supportive Housing is one of the highest priorities for 2021 and the best way we can address unsheltered visible homelessness in our community.

**Current Gaps**

Based on today’s measured demand, Anchorage needs 700 additional units of Permanent Supportive Housing: 557 for adults, 28 for families, 95 for youth and transition aged youth, and 20 for veterans.

**Recommendations**

- Implement ongoing and predictable funding for capital and operational funding
- Facilitate sustainable payment structure for services (requires changes to Medicaid state plan)
- Direct allocation of housing voucher subsidies through mainstream resources to PSH
Shelter

Shelter is one of the highest priorities for 2021, particularly when taking COVID-19 impacts into account.

**Current Gaps**

Ensuring shelter capacity, especially during winter, is critical for public health and safety. Current gaps include the need for 400 shelter beds for single adults, at least 30 for families, and at least 20 beds for youth (under age 18) and TAY.

**Recommendations**

- Ensure that shelter capacity meets the need in smaller/low-barrier settings with day and night services in the same location
- Include resource & referral services, following lessons learned during COVID-19
- Ensure commitment for sustained funding from local and state government to address the public health challenge of emergency shelter for all populations
- Create separate shelter for youth (under age 18)
Rapid Rehousing is one of the highest priorities for 2021 and one of the most effective ways to provide short term assistance for long term sustainable housing.

**Current Gaps**

Based on today’s measured demand, Anchorage needs 1,695 additional units of Rapid Rehousing: 1,510 units for single adults, 23 for families, and 162 for Youth & TAY. Our recommendation is to scale up over time to allow for changes in demand as we better understand the impact of COVID-19.

**Recommendations**

- Coordinate engagement with landlords to increase access to existing housing
- Coordinate funding/capacity for rapid rehousing, especially to meet a large gap for single adults
- Expand Rapid Rehousing through pilot programs to demonstrate success in serving higher vulnerability populations, given the lower cost than PSH
Prevention

Prevention is a high priority for 2021 and one of the most cost-effective solutions for addressing increasing demand due to the economic impacts of COVID-19.

Current Gaps

Prevention work is taking place in Anchorage and new prevention resources are coming in to address COVID-19, but there is no formal, coordinated prevention system. A formal structure needs to be resourced and organized for prevention services, including data collection. There is also an opportunity to align new prevention efforts related to COVID-19 with existing work.

Recommendations

- Build and resource a formal system from existing prevention interventions, and ensure coordinated data collection
- Ensure resources for follow-up with clients who receive prevention resources to determine efficacy
- Work with community partners to align COVID-19 prevention with coordinated prevention system
Resource & Referral

Resource & referral is a high priority for 2021 and has been shown to be effective in Anchorage since March 2020 as we have piloted the work at Sullivan Arena with a strong provider partnership.

Current Gaps

Shelter provision during COVID-19 has shown the value of building in comprehensive resource & referral (sometimes called navigation) services into shelter settings. Shelter will be most effective as a service that is connecting individuals to other resources and interventions.

Recommendations

- Develop a formal network for resource & referral across shelters in the community, including data collection

- Support/invest in staff capacity to provide resource & referral services at all shelter locations using existing models that work; advocate for this service to be funded and included in all shelter settings
Outreach

Outreach is a high priority for 2021 and a critical piece of the work to end unsheltered homelessness. Outreach is particularly important for community safety during COVID-19.

Current Gaps

Outreach is an important part of a complete Homeless Prevention and Response System, especially for connecting unsheltered groups to necessary resources. Anchorage today lacks adequate capacity to conduct outreach to known unsheltered hot spots, which is a significant barrier to reducing unsheltered homelessness in camps and greenways.

Recommendations

- Increase outreach capacity to ensure all unsheltered hot spots (reported camps, libraries, and other public locations) have regular outreach year round, including both initial engagement and data collection and also capacity for intensive outreach to those with higher acuity needs.
Diversion is working well in serving veterans, but there is no coordinated diversion system to serve other groups. Future prioritizations should consider Anchorage’s ability to scale up a coordinated diversion system.

Diversion is a lower priority for 2021 but an important intervention to pilot as it could help address new homelessness in the coming years.

**Current Gaps**

- Diversion is working well in serving veterans, but there is no coordinated diversion system to serve other groups. Future prioritizations should consider Anchorage’s ability to scale up a coordinated diversion system.

**Recommendations**

- Pilot diversion program for families and report findings back to community
- Allocate resources to develop a family pilot, including capacity for data collection and entry into HMIS; and sufficient services to ensure follow-up with clients who receive diversion funding to determine efficacy of services and outcomes
Transitional Housing is a lower priority for 2021. It has been scaled down in Anchorage in recent years due to federal priority changes but is a valuable time-based intervention.

Current Gaps

Federal funding for transitional housing has been reduced over time, but it is a necessary piece of the continuum and has proven effective, especially for specific populations including TAY. The current gap for transitional housing includes a gap of 154 units for single adults.

Recommendations

- Explore investing in additional transitional housing to meet demand across subpopulations, including 154 units needed for single adults.
The Gap Analysis began with an analysis of demand, or need, across the system. As shown here, single adults account for 63% of measured demand viewed by subpopulation, families account for 22%, youth and transition aged youth (TAY) account for 9%, and veterans account for 6%.
For some interventions, we do not yet have coordinated data to quantify gaps. For these interventions, gaps are explained qualitatively.

<table>
<thead>
<tr>
<th>Intervention Type</th>
<th>Description of Gap</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prevention</td>
<td>We are missing data and coordination for a robust prevention system, need which is anticipated to grow due to COVID. Addressing problems early through prevention is lower cost than waiting for need in higher level of care.</td>
</tr>
<tr>
<td>Diversion</td>
<td>We know that diversion is working for veterans in Anchorage, and we know that there are many families and youth who meet the definition for homelessness and are not being served by our current system. Diversion helps people who are one situation away from homelessness from requiring more intensive interventions.</td>
</tr>
<tr>
<td>Resource &amp; Referral</td>
<td>Intervention early after entering the system by connecting with available resources can lead to self-resolution. This is not currently available in shelters in Anchorage because they are not funded to include robust resource &amp; referral supports.</td>
</tr>
<tr>
<td>Outreach</td>
<td>Outreach is particularly important in connecting people experiencing unsheltered homelessness with needed resources. We are significantly lacking outreach capacity to ensure all unsheltered hotspots have regular outreach year-round, including initial engagement and data collection and also capacity for intensive outreach to those with higher acuity needs.</td>
</tr>
</tbody>
</table>
## Gap Analysis Findings: Gaps in the System

**Gaps = Demand - Capacity**

(X) = Sufficient capacity, system meeting demand  
X= Not enough capacity, demand exceeding capacity

<table>
<thead>
<tr>
<th></th>
<th>Single Adults</th>
<th>Families</th>
<th>Youth &amp; TAY</th>
<th>Veterans</th>
<th>Gap (units needed - current capacity)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shelter</td>
<td>400</td>
<td>30</td>
<td>20</td>
<td>0</td>
<td>450</td>
</tr>
<tr>
<td>Transitional Housing</td>
<td>154</td>
<td>(40)</td>
<td>(30)</td>
<td>1</td>
<td>155</td>
</tr>
<tr>
<td>Rapid Rehousing</td>
<td>1,510</td>
<td>23</td>
<td>162</td>
<td>(17)</td>
<td>1,695</td>
</tr>
<tr>
<td>Permanent Supportive Housing</td>
<td>557</td>
<td>28</td>
<td>95</td>
<td>20</td>
<td>700</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>2,621</strong></td>
<td><strong>81</strong></td>
<td><strong>277</strong></td>
<td><strong>21</strong></td>
<td><strong>3,000</strong></td>
</tr>
</tbody>
</table>

This data accounts for new funded projects coming online and COVID-19 impacts to the shelter system as of June 2020.
Needed Units by Subpopulation

- Single Adults
  - Permanent Supportive Housing
  - Rapid Rehousing
  - Transitional Housing
  - Shelter

- Families

- Youth & TAY

- Veterans
Families, Youth & TAY, and Veterans show smaller gaps than single adults across all interventions. The following chart focuses in on the gaps for these subpopulations.
Next Steps

• Review the full report: [https://anchoragehomeless.org/gap-analysis-community-priorities/](https://anchoragehomeless.org/gap-analysis-community-priorities/)

• Partner with ACEH to build a full continuum and solve homelessness: Align policy, funding and community work with the recommended priorities- we are available to support further partnership opportunities

• Join us for more detailed discussions or reach out and we can schedule time to review with your group ([mherandez@anchoragehomeless.org](mailto:mherandez@anchoragehomeless.org))

• Join the ACEH membership to add your voice to the conversation: [https://anchoragehomeless.org/get-involved/membership/](https://anchoragehomeless.org/get-involved/membership/)
This ordinance would authorize the Municipality of Anchorage (MOA) to purchase four properties.

Three of these locations would directly increase homeless services in the community and the fourth would create a behavioral health treatment facility open to all community members, of all walks of life.

More information can be found here:
Upcoming Opportunities

**July 27:** Anchorage Assembly Special Meeting – Continued debate on AO #2020-66 // 6pm // Loussac Library

**July 28:** Anchorage Assembly Regular Meeting // 6pm // Loussac Library

**August 5:** The Housing, Homeless and Neighborhood Development (HHAND) Commission (monthly, First Wednesday) // 4pm-5:30pm // Conference Call

**August 6:** HRAC First Thursday Meeting (Zoom) // 4pm-6pm

**August 20:** HRAC Third Thursday Meeting (for voting members - anyone who is currently houseless or has lived experience) // 4pm-6pm

**August 27:** HRS Advisory Council Meeting (Zoom) // 4pm-6pm

Provide dynamic leadership to unite Anchorage in making homelessness rare, brief and one-time.
Volunteer opportunities can be found at: www.bethechange907.org

THANK YOU
STAY SAFE. STAY WELL.